# LEADERSHIP & SERVICE MAGIC Lessons From Disney U



Simplify the Complex: Safety, Courtesy, Inclusion, Show, Capacity (Efficiency)

Share an example of a task or project that embraces SCSC.



#### Plus The Show – No Excuses!

Share an example of how you Plus the Show.



### **Good Show, Bad Show**

Share an example of how you transformed a process or product from Bad Show to Good Show.



#### Popcorn Empowerment

Share an example of how you, or your employees, are empowered to solve problems.



## Walk the Park – Walt Disney Did, So Can You

Share an example of how you regularly Walk the Park, How can you improve?



## **Dreamers and Doers – Does Your Team Have Both?**

How balanced is your team? How are you developing your team?



## Change or Perish – Get Out of the Rut

When is the last time you or your executive team stepped out of the comfort zone and tried something new? If you haven't, why not?

